

Creating a Free On-Call Help Line

Assembling an On-Call Team to Respond to Situations at a Moment's Notice

By implementing a Google Voice phone number for your 24-Hour Prayer Tent, participants can text or call that number if they have any questions or situations where they will need assistance.

The beauty of a Google Voice number is this: you can connect up to **6 people** from your core team to this phone number, who will all receive a phone call or text at the exact same time (in real-time)! This allows the person who's most available on your team to respond quickly to:

1. Answer questions coming from participants
2. Resolve situations requiring immediate attention
3. Respond to the need for ministry help
4. Address threats to the safety of those involved in the Prayer Tent



HOW TO SET UP YOUR GOOGLE VOICE NUMBER

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STEP 1: Visit www.google.com/voice

STEP 2: Choose an area code near you, search for available phone numbers in your general area, and select the number you desire to use for your Prayer Tent.

STEP 3: Verify with your existing phone number

STEP 4: Once you're logged in, click the gear-wheel icon (top right-hand side) to visit the "Settings"

STEP 5: Add a "New Linked Number," and be sure that each person you add is willing to be part of the On-Call Team. You will want to be actively communicating with them around the same time.

In order to add their number, you will need to input a confirmation code, which they will receive either by text or an automated call from Google Voice.

STEP 6: Record an automated voicemail message for those who call the 24-Hour Prayer Help Line!

STEP 7: Be sure that the boxes are checked to forward messages & calls to each number!